

Mimecast Unified Email Management

mimecast
Certified Partner

windstream
smart solutions. personalized service.

Mimecast Unified Email Management provides everything an enterprise needs to better manage its Microsoft Exchange Email infrastructure in a ready-to-use online Software as a Service (SaaS) solution.

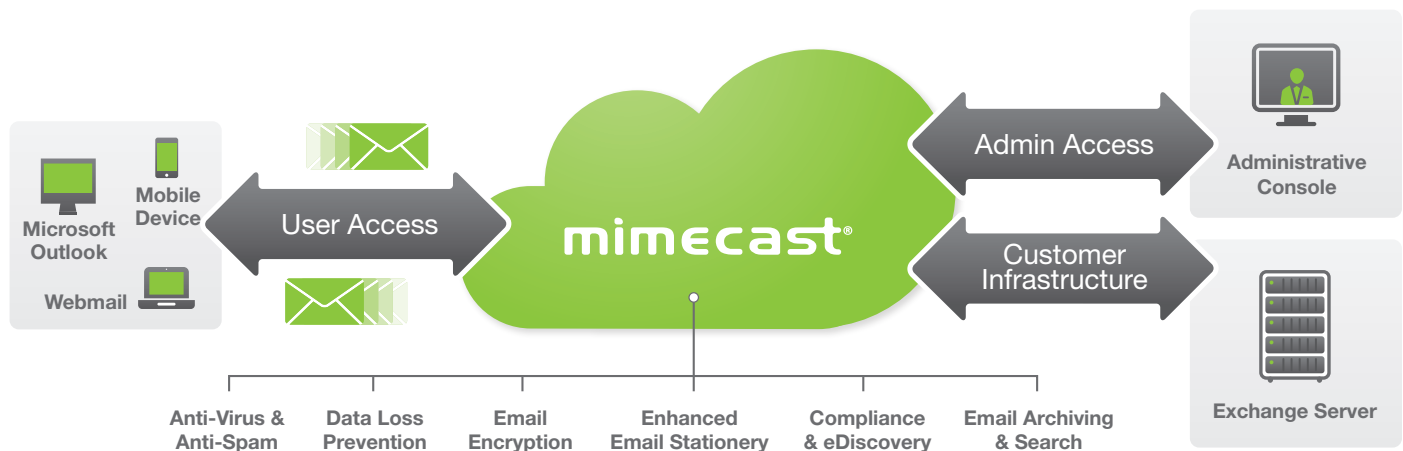
Through a partnership with Mimecast, Windstream offers this single platform to help eliminate the growing risks and complexities of business email management.

Key Features

- Secure and resilient offsite, cloud-based email archive
- Rapid and accurate organization-wide search facility
- Mobile search apps available for the Windows Phone, iPhone, Android and Blackberry smartphones
- Protection from malware and spam + 100% service availability SLA
- Comprehensive Data Leak Prevention (DLP) policy management
- Continuity of service with automatic failover during outages
- Scalable Mail Transfer Agent (MTA)

Benefits

- Uninterrupted access to live and historical email
- Anywhere web access to email and calendar information
- Near real-time archive search from Outlook, web and mobile
- Bottomless mailbox for Outlook users
- User-invoked secure communication
- Online management of all features via a single console



MIMECAST UEM EXPRESS

Email Security & Continuity with Access to 58 Days of Historical Email

Service Platform

- Highly resilient and massively scalable infrastructure
- Secure login for users and administrators with optional Microsoft Active Directory authentication
- Real-time view of all SMTP connections and rejections and reports of email usage patterns
- Email stationery management and advanced marketing tools
- Monitoring dashboard for email queues and synchronization services
- Customizable SMS and email alerting of potential email service problems
- Assignment of administrators to pre-defined or customizable roles with associated permissions

Email Continuity

- Uninterrupted access to live email, and calendar information, during outages
- Email continuity for Microsoft Outlook, Mimecast Personal Portal and BlackBerry* smartphones
- Access email at anytime from anywhere via the Mimecast Personal Portal
- Automatic continuity service failover and failback during outages
- No action required by end user to invoke service in the event of an outage

Email Security

- Multi-layered malware protection against known and zero-day threats
- Protection from email-based attacks (e.g. Denial of Service (DoS), Directory Harvest Attack (DHA), etc.)
- Comprehensive connection-based and content-based spam and phishing protection
- 100% virus protection, 98% spam protection and 0.0001% spam false positives SLAs
- Real-time, granular email policy setting with Active Directory secure synchronization
- Content examination of email body text, attachments, HTML, headers and subject lines
- Metadata stripping from Microsoft Word documents and PDF conversion before sending
- Secure communication options, including TLS and Mimecast Closed Circuit Messaging (CCM)

MIMECAST UEM ENTERPRISE

Email Security, Continuity & Archiving with Retention of Up to 99 Years

Includes all of the above, plus:

Email Archiving

- Three copies of every email are stored in multiple geographically dispersed data centers
- All email data is encrypted and held in jurisdictionally defined locations
- Policy-based data retention of all inbound, outbound and internal email
- Near real-time searches for end-users and administrators
- Personal archive access from Microsoft Outlook, mobile** devices and web browsers
- "Drag and drop" facility between personal archive and Outlook mailbox
- eDiscovery case management and intelligent message tagging
- Permanent removal of messages by coordinated action of multiple administrators
- Granular litigation hold capability

Support Packages:

- Email Support (included)
- Business Support: email support + phone support 9 a.m. – 5 p.m., Monday – Friday local time
- Priority Support: email support + phone support 24 x 7

Optional Features for UEM Enterprise:

Archive Power Tools

- User "drag and drop" access to personal retention folders via Outlook and Personal Portal
- Staggered deletion schedules from Exchange, personal archive and servers
- Personal Exchange folder structure preserved in archive
- Policy defined message stubbing of full message and/or attachment

Legacy Data Management

- Transfer and management of historical email data to the cloud

File Archiving

- Seamless end-user access to personal files
- Supports Microsoft® Sharepoint, Dropbox, Box.net and file share

*Mimecast BlackBerry Continuity is available as an optional service add-on. **Maximum retention period is 58 days for UEM Express and 99 years with UEM Enterprise as standard.
14554 | © 2014 Windstream | 08/14